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NOV 17 2004

PUBLIC SERVICE
COMMISSION

Dear Sirs

This letter is in regard of me using Interstate Gas Supply, Inc. I got a letter from them stating they couldn't supply the gas any more. I hope you all continue to let us take advantage of this service because it saves us 10% off our bill on gas every year. The 10% saves us lots of money and we are retired and need to save as much as possible. Columbia Gas encourages us to use it. We just need your ok. Please take this in to consideration.

My case # is 1999-00165. My customer # ID with Interstate is 358996. Thank you.

Emmett Swinford
3498 Tates Creek Rd
Lex Ky 40517

Phone # 859-971-2500

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FINANCIAL ANALYSIS